



MACHINE / PARTS TERMS & CONDITIONS

Revised 4-1-08

Terms of Payment: Net 30 days (terms are printed on invoice).

Product Specifications: Detailed specifications appear on Samuel's literature.

Freight Terms: All machines are shipped F.O.B. WOODRIDGE, IL.

Replacement Parts: Minimum \$50.00 invoice charge applies. (After any applicable discounts, freight excluded)

Returned Goods: Written approval from Samuel Strapping Systems Customer Service must be obtained before returning merchandise. Freight collect shipments will be accepted only with prior approval from Customer Service.

Shortages/Claims: All claims for shortages or damage should be filed with the carrier. A signed Bill of Lading relieves Samuel Strapping of further responsibility.

Delivery: Stock Items – 1-2 week

Non-Stock items – 8-10 weeks

Equipment, Parts and Machine Service:

1-630-783-8902 (FAX)

1-800-323-4424

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STATEMENT OF WARRANTY

Standard Machines

Samuel Strapping Systems warrants its Standard Strapping Machines to be free of defects in design, material, and workmanship for a period of 12 months from ship date.

This warranty applies to all parts associated with standard machines, but does not apply to parts which, through normal use, require replacement during the warranty period. This warranty is limited to repair or replacement F.O.B. seller's point of shipment. In no event shall seller be liable for labor or consequential damages. There is no implied warranty by the seller for fitness of purpose.

For a warranty claim to be considered, buyer must contact Samuel Strapping Systems for the return of the product for inspection. All returns must have Samuel Strapping System's written approval prior to return. All purchase information must be provided to verify warranty. This information includes, but is not limited to, date of purchase and serial number of machine under warranty.

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